



Driver License Regional Weekly Review

Region 2B: East Houston

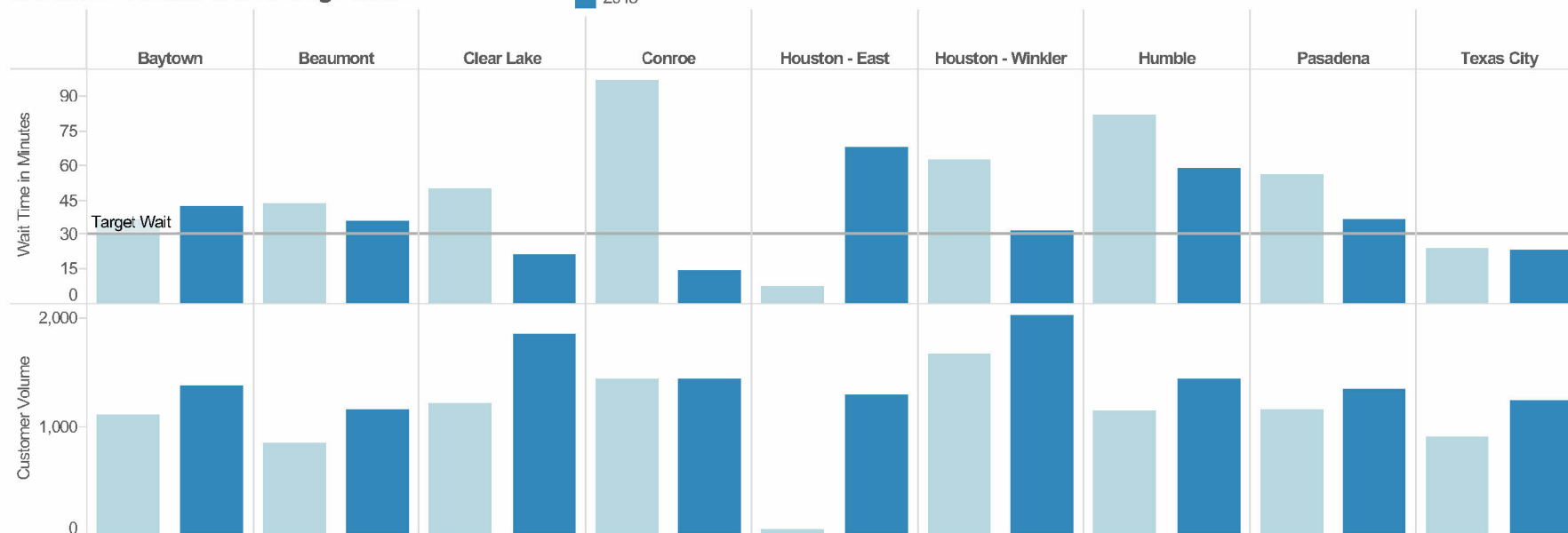
Week 14 2013: April 1 -April 5

Customer Volume and Average Waits

Year

2012

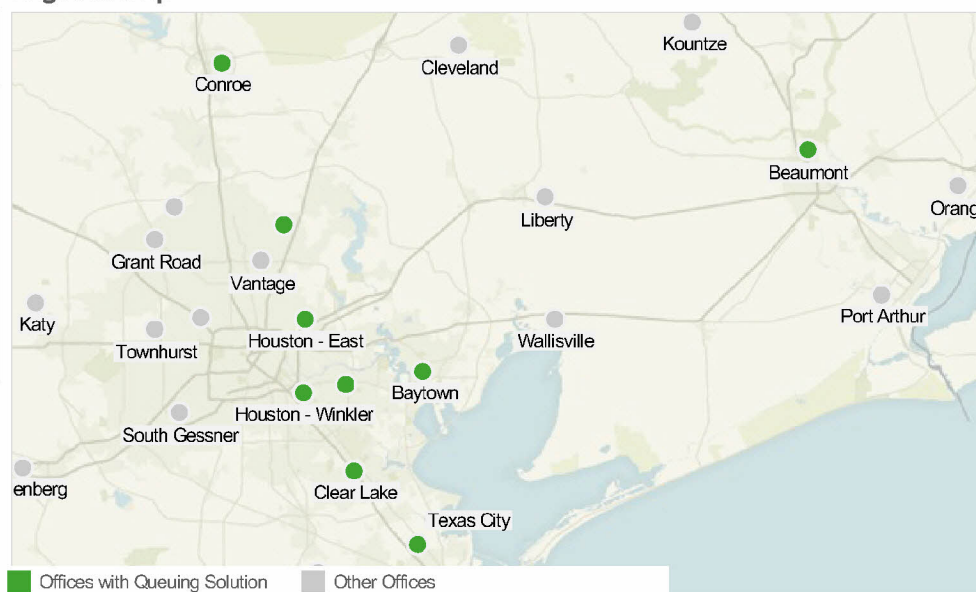
2013



Performance by Transaction Type

OfficeName	Customer Volume			Avg. Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Baytown	555.0	337.0	222.0	48	64	37
Beaumont	629.0	238.0	197.0	41	48	26
Clear Lake	1,001.0	527.0	133.0	16	36	13
Conroe	698.0	378.0	219.0	10	15	12
Houston - East	486.0	332.0	335.0	75	79	62
Houston - Winkler	778.0	426.0	492.0	28	47	39
Humble	715.0	406.0	195.0	65	78	48
Pasadena	594.0	323.0	229.0	46	42	20
Texas City	564.0	324.0	179.0	23	32	26

Regional Map



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09/02/2014

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